

Distribution Management Office
451-2377

Option 1
Personal
Property Menu

Option 1.
For government or
DITY moves for
retirement,
separations, or PCS.
Problems with DPS, or
Claims Disbursement,
and Settlements
-Outbound shipments-

Option 2.
Information on
receiving Household
Goods and Storage-in-
Transit
-Inbound shipments-

Option 3.
For Non-temp Storage,
QA, or Invoicing

Option 4.
To speak with
Deployment Storage

Option 2
Passenger Travel and
Passports Menu

Option 1.
Passenger Travel
Camp Lejeune

Option 2.
Passenger Travel
Camp Geiger

Option 3.
Passports

Option 3
Freight
Menu

Option 1.
Small Package
Shipping

Option 2.
Freight
Operations

Option 3.
Receiving

Option 4.
Base Scales
Camp Lejeune

Option 5.
New River
Freight & Station
Scales

Option 6.
Inspectors

Option 7.
Distribution

Option 4
Personal Effects
Baggage Claim
& Deployment
Storage Menu

**This option is NOT for household goods.
It is for personal effects that were
brought in due to other circumstances.**

This is the DMO Phone tree. Please select the correct option for your question. Most of your questions are probably going to deal with the moving of your household goods, so Option 1 – Personal Property will be what you select.

If you have issues getting through, please call directly:

- Personal Property – 450-8497
- Passenger – 451-1971
- Freight – 451-0813

If you still cannot get through we may be busy. Please call one of the below numbers and leave a voicemail.

- Personal Property call 450-8417.
- Passenger call 451-1971.
- Freight call 451-0813

Thank you.

For all options, to
get back to that
option root
menu, press 9

For all options, to
get back to the
main menu,
press *